

# DENMARK

*Authentic, Amazing & Exotic – Custom Made Journeys*



Denmark is the smallest country in Scandinavia, sharing Viking history, strong appreciation for design and a tendency to enjoy the outdoors with Norway, Sweden and Finland. It offers visitors plenty to see and do by itself or in an itinerary combined with one or more of the other north European countries.

Small, cozy cities (even the country's largest are on the small side), unexpected natural wonders as well as manmade design installations, historic castles and storybook villages provide many opportunities to explore this friendly nation.

Lakani World Tours can create a travel itinerary best suited for you – depending on your time, interests, and budget. Here are just some recommendations:

**Copenhagen** - Denmark's sophisticated capital city offers some of the most magical sightseeing. Here you see the Little Mermaid, the Royal Palace and visit the Crown Jewels at Rosenborg Castle and enjoy the fanciful Tivoli Gardens. Along the "Danish Riviera" have a view across to Sweden, visit Kronborg Castle featured in Shakespeare's *Hamlet*. Take a canal ride and visit colorful Nyhavn Harbour.

**Odense** – Located on the island of Fyn, this is the birthplace of Hans Christian Andersen, writer of fairy tales, is a step back in time to a cosy town where you can walk in the author's footsteps. Visit the museum in the house where he was reportedly born, visit the Fairy Tale Garden or enjoy exploring the cobbled streets in the oldest sections of town.

**Aarhus** – the second largest city after Copenhagen is a design hotspot with something for everyone: modern art museum and shopping, the prehistory Moesgaard Museum, Viking history, a charming old town and lively pedestrian zones.

**North Jutland** – the country's far north includes **Aalborg** with a charming old town, spectacular waterfront of modern architecture and an ancient Viking burial site at Lindholm Hoje. At the top of Denmark, where the Baltic Sea meets the North Sea the windswept dunes and seaside heritage have combined in the artistic community of **Skagen**.

**Jutland** – mainland Denmark, the region attached to the European continent, includes 3 UNESCO World Heritage sites, the Viking Rune Stones monument at Jelling, Europe's best preserved Moravian city, Christiansfeld and the Wadden Sea National Park.

# TERMS & CONDITIONS

**Reservations and Payments:** Deposits and payments for our Select Tours for Independent Travelers, and Custom Made Tours vary according to the individual itinerary. We may require a non-refundable planning fee that will automatically be credited to your final payment. Final payment is due no later than 90 days for journeys without trains and cruises. For journeys that include a train or cruise, the final payment is due at least 120 days prior to departure. Payments may be made by check, American Express, VISA or MasterCard. Payments for internal air requirements are subject to the policies of the airlines involved and will be advised at the time of confirmation.

Custom Made and Private Jet Tours have their own terms and conditions. Please ask for details. Holiday supplements may apply to the Select Tours for Independent Travelers.

**Refunds & Cancellation Policy:** All requests to cancel confirmed reservations must be received in writing. Cancellation fees are applicable to land, cruise, rail, intra-tour air, single supplements and extension of any extra services.

**Journeys that do not include a train or cruise:**

Cancellations received:	Cancellation fee:
90 or more before departure	\$250.00 per person
89 - 60 days before departure	20% of program cost
59 - 30 days before departure	50% of program cost
29 - or less and en route	100% of program cost

**Journeys with train or cruise in itinerary:**

Cancellations received:	Cancellation fee:
120 or more before departure	10% of program cost
119 - 90 days before departure	20% of program cost
89 - 60 days before departure	50% of program cost
59 - or less and en route	100% of program cost

**Lakani Tour price includes:**

**Hotels:** Based on two people sharing a room in deluxe or best available hotels. Single supplements apply for each journey for those requiring single accommodations and will be quoted at time of booking. Lakani reserves the right to substitute hotels for those named in the brochure when necessary.

**Meals:** Meals are included as indicated for each journey.

**Sightseeing:** All sightseeing shown in the itinerary with English speaking guide via deluxe air-conditioned motorcoach where available or practical. Four-wheel drive vehicles may be used for sightseeing or safaris in certain areas such as Africa, as indicated in the itinerary. Entrance fees are included throughout.

**Transfers:** Individual arrival and departure transfers between airport and hotel to join and leave the journey.

**Luggage:** Transportation and transfer of two medium suitcases, except where mandated by air carriers. Overweight charges imposed by an airline will be borne by the traveler.

**Medical Emergency Evacuation Insurance:** \$50,000 medical evacuation insurance in the event that an injury or illness occurs during the course of a journey outside of the insured person's home country necessitates emergency evacuation of the insured traveler.

**Port Taxes:** All port taxes on cruise portions of itineraries

**Lakani Tour price does not include:** Air transportation and related fees (except as indicated in the itinerary); airport taxes; passport and visa expenses; personal expenses, such as laundry, telephone calls, and alcoholic beverages and any other items not specifically noted as included.

**Travelers' Responsibility:** Lakani considers the Selected Tours for Independent Travelers and Custom Made tours to be active. Travelers are responsible for assuring that they do not have any physical or other condition that could endanger themselves. Some excursions may include long walks and climbing stairs, and is sometimes an essential part of your journey. All travelers are expected to be in good health. Riding in 4WD vehicles on rough terrain or unpaved paths can aggravate back conditions. Flying aboard small aircraft is required in some areas. Please advise us in writing of any health issues or limitations at the time of making your reservations. Lakani World Tours reserves the right to decline to accept anyone on a journey.

**Passports / Visas:** You are responsible for obtaining any travel documents/visas and verifying entry requirements necessary for each country of travel and/or transit on your selected journey. Requirements vary with respect to each traveler's citizenship. Lakani will not assume responsibilities for notice of countries' current requirements. You are responsible for any expenses incurred as a result of the delays or itinerary changes related to your lack of appropriate travel documents. Lakani will provide visa information applicable to your selected journey, however it is your responsibility to obtain the necessary visas for the countries visited.

**Unused Services:** If you make any changes to any portion of your Selected Independent Journey or Custom Made Tour after the departure, such changes will be completely at your own expense. Refunds will not be paid for services provided in the journey prices not utilized by you.

**Smoking Policy:** Smoking is prohibited at group meals, on buses and during all group activities.

**Guaranteed Departures:** Lakani Tours are guaranteed when deposit has been accepted, except in case of force majeure, which includes any event that impedes the operation of the itinerary or may endanger travelers, and circumstances beyond the control of Lakani World Tours, among other things. Private Jet tours are exempt from the guaranteed departures policy.

**Airfares:** All airfares are subject to change in accordance with airline tariffs and are subject to currency fluctuations and/or fuel surcharges. Lakani World Tours shall not be responsible for air ticket cancellation fees due to itinerary or departure changes or cancellations.

**Airline Baggage Regulations:** Each airline has its own rules regarding baggage allowance. Number, size and weight limitations of suitcases can vary by airline, class of service and frequent flier status. It is recommended that all travelers check with the individual airlines and/or their websites for up to date information. Luggage exceeding the maximum restrictions is subject to expensive overage fees or is at risk of being left behind. Luggage allowance may be restricted within a country by regional airlines or air charter companies. Please refer to your final credentials for those restrictions. Lakani World Tours cannot be held liable for fees or inconveniences imposed by the airlines.

**Prices:** Lakani Independent prices include planning, handling and operational charges, and are based on current exchange rates, tariffs and taxes as of July 2019. Lakani World Tours reserves the right to increase tour prices to cover increased costs after prices are published, and to reflect fluctuations in foreign exchange markets. Lakani is under no obligation to provide a breakdown of costs involved in any Independent, Custom Tour or Private Jet program.

**Insurance:** Lakani World Tours cannot be held responsible or liable for loss, damage, or theft of luggage or personal belongings, nor for personal injury, accident, or illness. Therefore, we strongly suggest that you purchase LakaniCare Gold protection plan, which includes cancellation, delay and baggage insurance in order to protect your travel investment. Information on the insurance program will be sent to you at time of deposit. Insurance premium payments and refunds are subject to policies of the insurance carrier. Lakani will only reimburse according to this cancellation policy. We will not be responsible for any amounts not covered by or denied by the Travel Protection provider.

**Health & Inoculations:** Inoculation requirements and recommendations often change, therefore we strongly recommend that you contact your personal physician, local Health Department, or the Center for Disease Control in Atlanta, Georgia, and advise them of the international destinations you will be visiting. (404) 322-4559 or [www.cdc.gov/travel](http://www.cdc.gov/travel)

**Responsibility:** Lakani World Tours and its employees, independent contractors and representatives act only as agents in arranging hotels or lodging, transportation, ground handling, restaurants, or other travel services and in no way shall be held liable in the event of failure by any person or company to render services to travelers, nor shall they be held liable for any negligent or willful act by any such person or company. Furthermore, neither Lakani World Travel Inc (DBA Lakani World Tours) nor its employees, independent contractors or agents shall be held liable or responsible for any injury, loss, death, or damage to personal property in connection with any goods or services provided, resulting from force majeure, acts of God, civil unrest, acts of war, terrorist activities, labor strikes, or mechanical failure of transport while traveling. In the event of unforeseen circumstances, Lakani World Tours reserves the right, without notice, to withdraw any or all parts of a tour and/or to make such changes as may be necessary. The extra cost, if any, for such changes will be the responsibility of the traveler. In regard to credit card payments for travel services to Lakani World Tours, the traveler (and or cardholder or cardholder's authorized representative) will hold Lakani World Tours and its employees, independent contractors or representatives harmless for any or all charge-backs exercised by them or their credit card companies, originating from any complaints regarding travel services or involving refund requests of monies paid when insurance was not purchased, or for any reason whereby the traveler did not utilize any portion of the prepaid travel services, or any other reasons whatsoever.

**Arbitration Resolution:** Any controversy or claim arising out of, or relating to, any services arranged by Lakani World Tours shall be resolved solely by binding arbitration in Orange County, California, in accordance with the rules of the American Arbitration Association. Acceptance of initial travel services and payment of monies to Lakani World Tours will constitute agreement by the traveler(s) of these Terms & Conditions.

California law requires sellers of travel to be bonded. Lakani World Tours is bonded through Great American Insurance and is a participant in the California Travel Consumer Restitution Corporation, TCRC fund.

**Agreement:** Your payment to Lakani World Tours constitutes your acceptance of the aforementioned terms and conditions and the information stated in the pre-departure tour documentation.

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